

This IA FAQ provides the user with help in training with [www.iarenwal.com](http://www.iarenwal.com)

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For **New Users**, the system is easy to use.

**1.0** New Users Go here to purchase.  
Click on “Get Training”

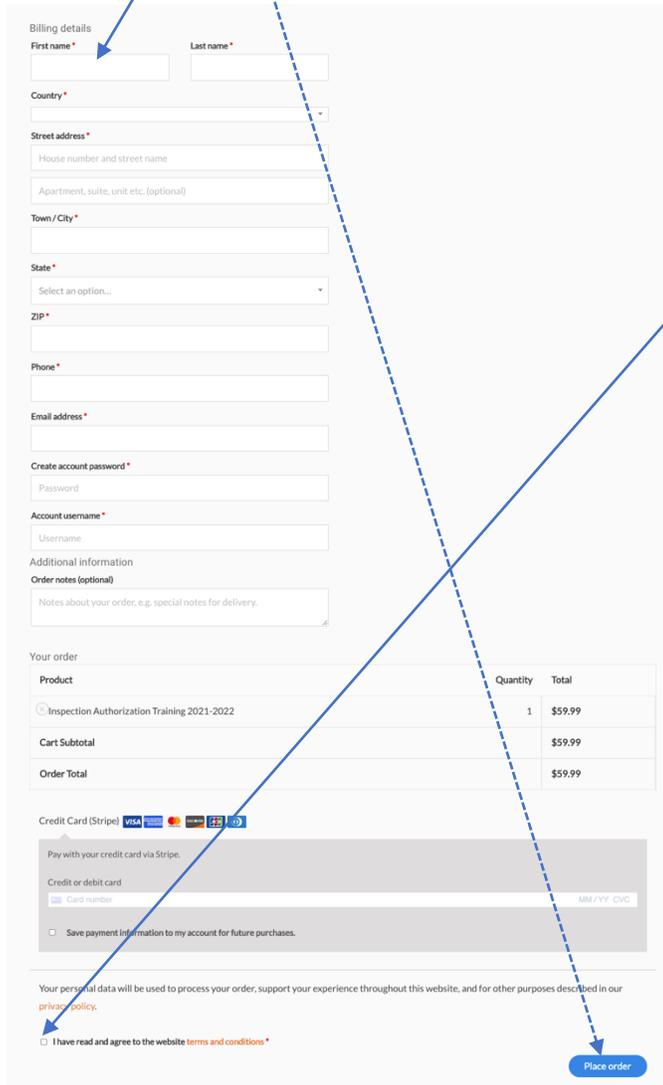


**1.1** Click on “Add to Order”



## 1.2 Fill out details....

Once you fill out all the details, make sure and click the “terms and conditions” box and then place your order.



**Billing details**

First name \*  Last name \*

Country \*

Street address \*  
House number and street name   
Apartment, suite, unit etc. (optional)

Town / City \*

State \*  
Select an option...

ZIP \*

Phone \*

Email address \*

Create account password \*  
Password

Account username \*  
Username

Additional information  
Order notes (optional)  
Notes about your order, e.g. special notes for delivery.

**Your order**

Product	Quantity	Total
<input type="radio"/> Inspection Authorization Training 2021-2022	1	\$59.99
<b>Cart Subtotal</b>		<b>\$59.99</b>
<b>Order Total</b>		<b>\$59.99</b>

Credit Card (Stripe)     

Pay with your credit card via Stripe.

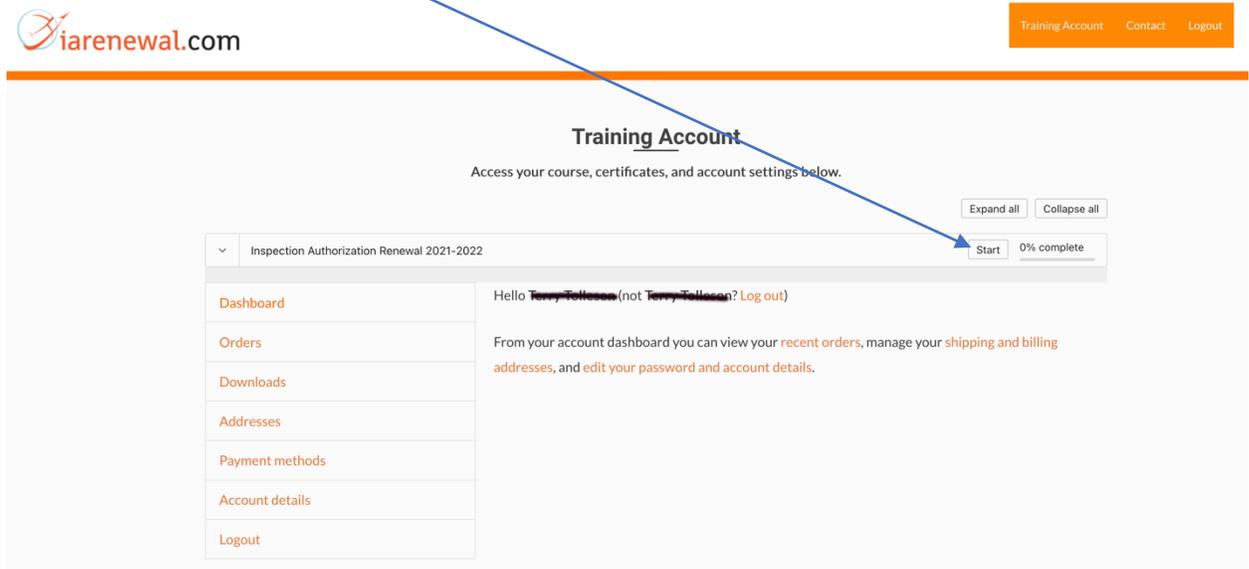
Credit or debit card  
Card number  MM / YY CVC

Save payment information to my account for future purchases.

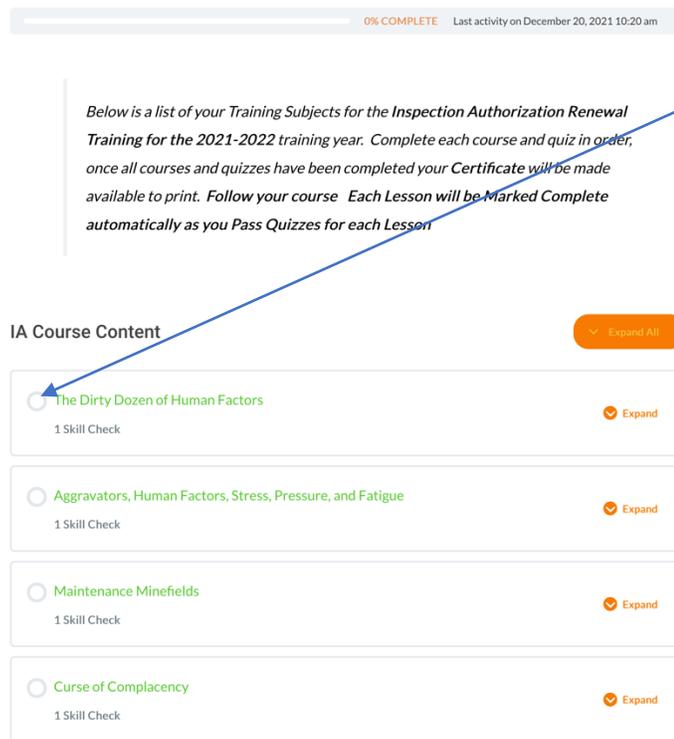
Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

I have read and agree to the website [terms and conditions](#) \*

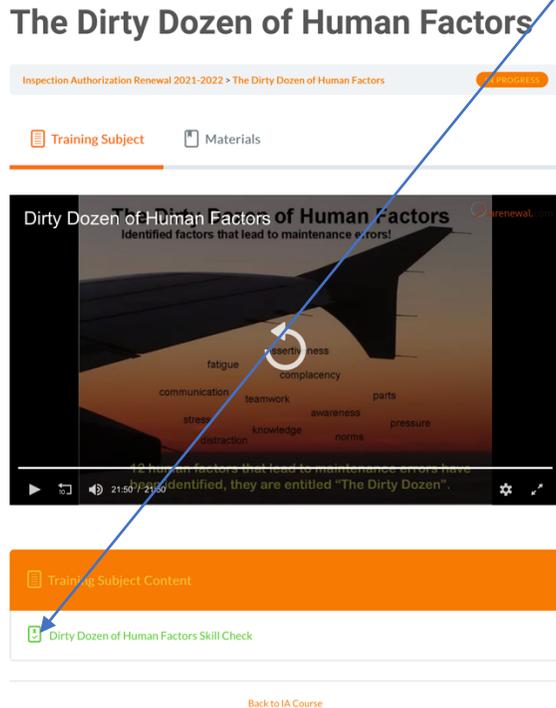
1.3 Once you make the purchase continue to the “Training Account” page and click the “Start” button.



1.4 Start the first lesson, The Dirty Dozen of Human Factors by clicking the button.



- 1.5 Once you have finished training, take the “Skill Check”, this is a brief quiz that will test your understanding of the lesson you just viewed.



- 1.6 Once you have completed the “Skills Check” click here to go to next lesson.

## Dirty Dozen of Human Factors Skill Check

Results

4 of 5 questions answered correctly

You have reached 4 of 5 point(s), (80%)

Congratulations, Terry Tolleson you achieved passing on the Skill Check. Please continue in your Inspection Authorization training. If you would like to take another Skill Check within this subject please press the “Retake Skill Check” button. Please note that all of the Training Subjects will have related questions on the Final Exam.

[View questions](#)

[Restart Skill Check](#)

[Click Here to Continue](#)

**1.7** Once you have successfully completed all 8 lessons you are eligible to download your certificate of completion for the 8 hours of IA Refresher Training.

At the end of the 8<sup>th</sup> lesson, click here to go to the download button.

#### Skill Check Information

You must answer 70% or better on the following Skill Check. Skill Checks can contain anywhere from 4 to 7 questions. You have the ability to go back through the Skill Check even if you pass. Please note that questions from this Skill Check may appear in the Final Exam to earn your Certificate; so it is important to pay attention and use your Handout where possible.

#### Results

5 of 5 questions answered correctly

You have reached 5 of 5 point(s), (100%)

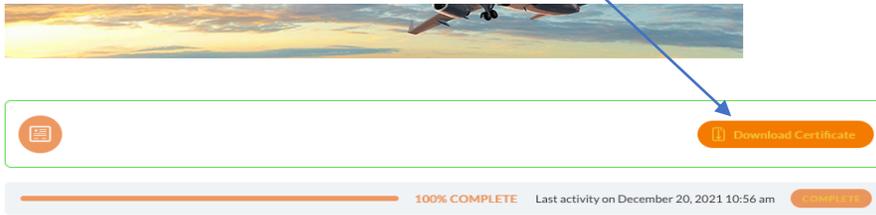
Congratulations, [REDACTED] you achieved passing on your last Skill Check and have finished your Inspection Authorization Training Course. Your Certificate is also available on your Training Profile page.

[View questions](#)

[Restart Skill Check](#)

[Click Here to Continue](#)

1.8 To download the certificate, click on the “Download Certificate” button. You will notice all your lessons are checked showing completion of all the lessons.



*Below is a list of your Training Subjects for the **Inspection Authorization Renewal Training for the 2021-2022** training year. Complete each course and quiz in order, once all courses and quizzes have been completed your **Certificate** will be made available to print. **Follow your course** Each Lesson will be Marked Complete automatically as you Pass Quizzes for each Lesson*

#### IA Course Content

Expand All

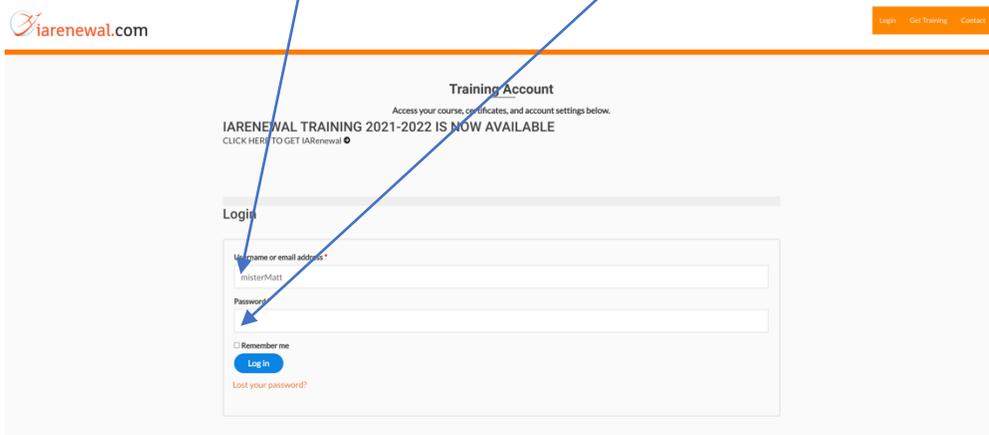
- The Dirty Dozen of Human Factors  
1 Skill Check Expand
- Aggravators, Human Factors, Stress, Pressure, and Fatigue  
1 Skill Check Expand
- Maintenance Minefields  
1 Skill Check Expand
- Curse of Complacency  
1 Skill Check Expand
- Look, Think, Act - Situational Awareness  
1 Skill Check Expand
- Airworthy CFR  
1 Skill Check Expand
- Major Repairs and Alterations  
1 Skill Check Expand
- Part 43  
1 Skill Check Expand

**Exist Users** returning to purchase this year's Refresher Training.

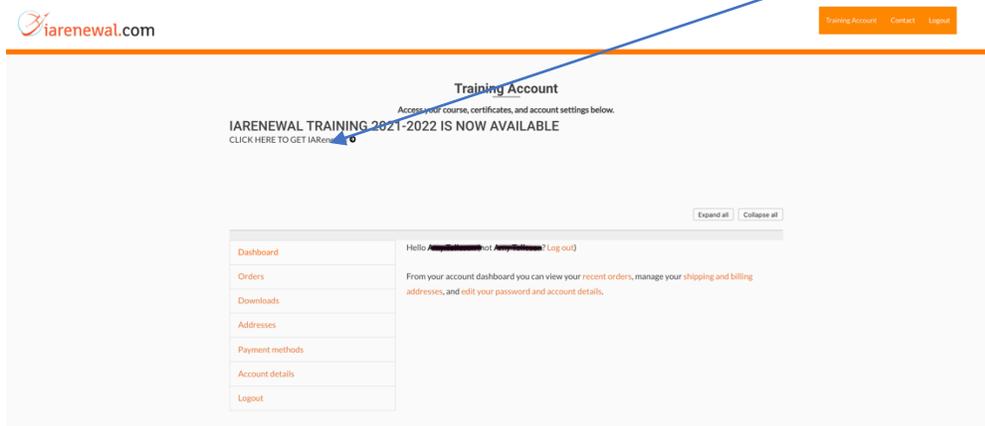
**1.9** To login for purchasing this year's training, click here.



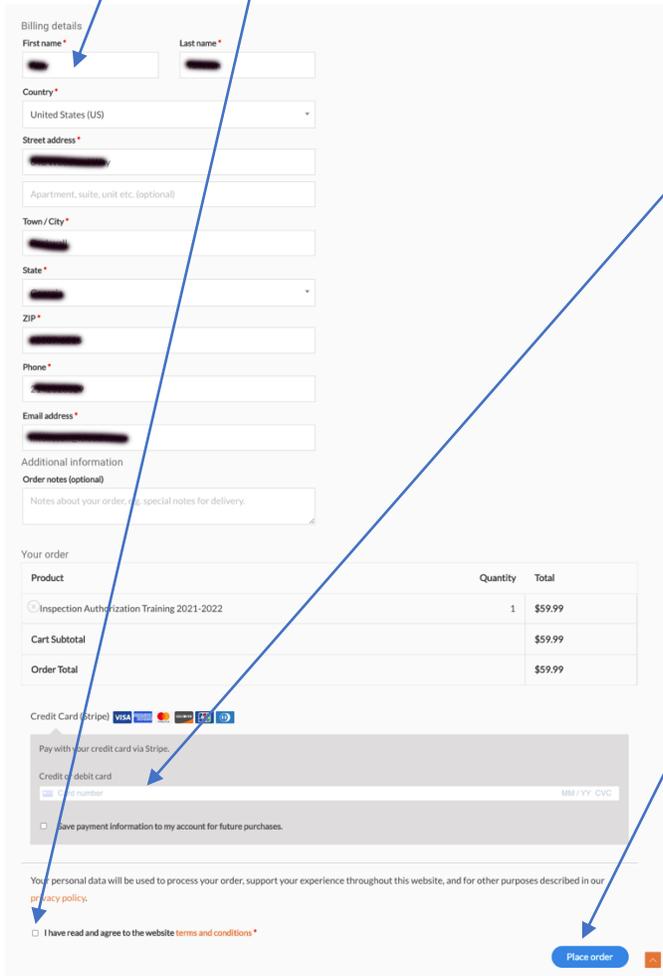
**1.10** Enter username or email address and password.



**1.11** To purchase training for this new IA Refresher year, click here.



**1.12** Check your billing details, edit as necessary, complete your credit card info, then click the box agreeing to “terms and conditions” and then click the button to “Place the Order”.



Billing details

First name\*

Last name\*

Country\*  
United States (US)

Street address\*

Apartment, suite, unit etc. (optional)

Town / City\*

State\*

ZIP\*

Phone\*

Email address\*

Additional information  
Order notes (optional)

Your order

Product	Quantity	Total
Inspection Authorization Training 2021-2022	1	\$59.99
<b>Cart Subtotal</b>		<b>\$59.99</b>
<b>Order Total</b>		<b>\$59.99</b>

Credit Card (Stripe) 

Pay with your credit card via Stripe.

Credit or debit card

Save payment information to my account for future purchases.

You personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

I have read and agree to the website [terms and conditions](#)\*

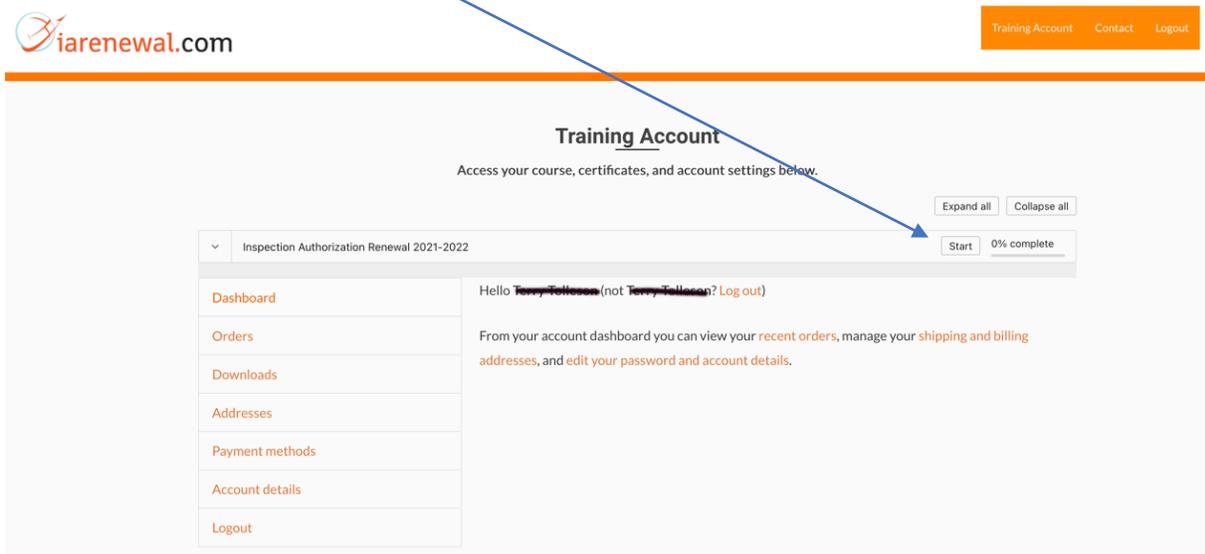
**1.13** To Start your Training see **1.3** above in this document and then follow **1.3** through **1.8** to complete your training and printing your certificate.

For **Existing Users** who has are returning to login start their refresher training.

**1.14** To login as an existing user click here.



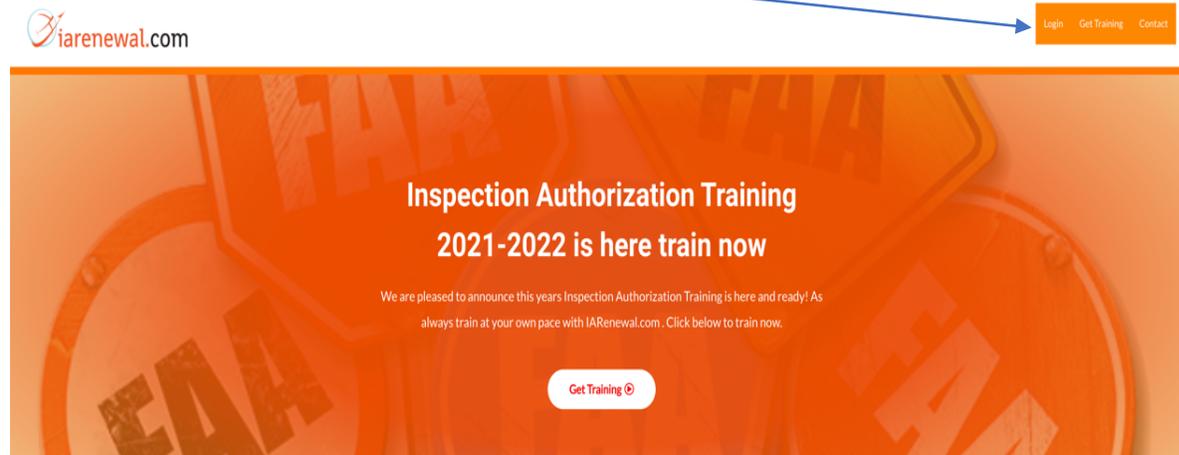
**1.15** As an existing user, click here to start training....



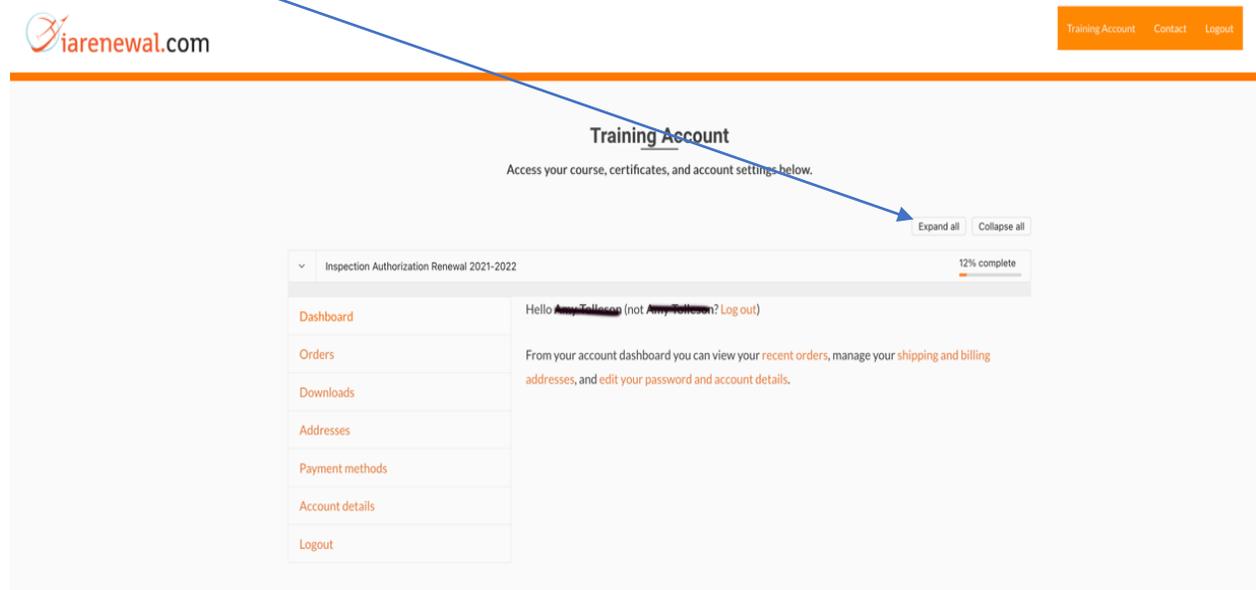
**1.16** As an existing user, starting the first lesson, complete training, and print certificate, go to **1.4 through 1.8.**

For **Existing Users** who has are returning to login and continue with training they have already started.

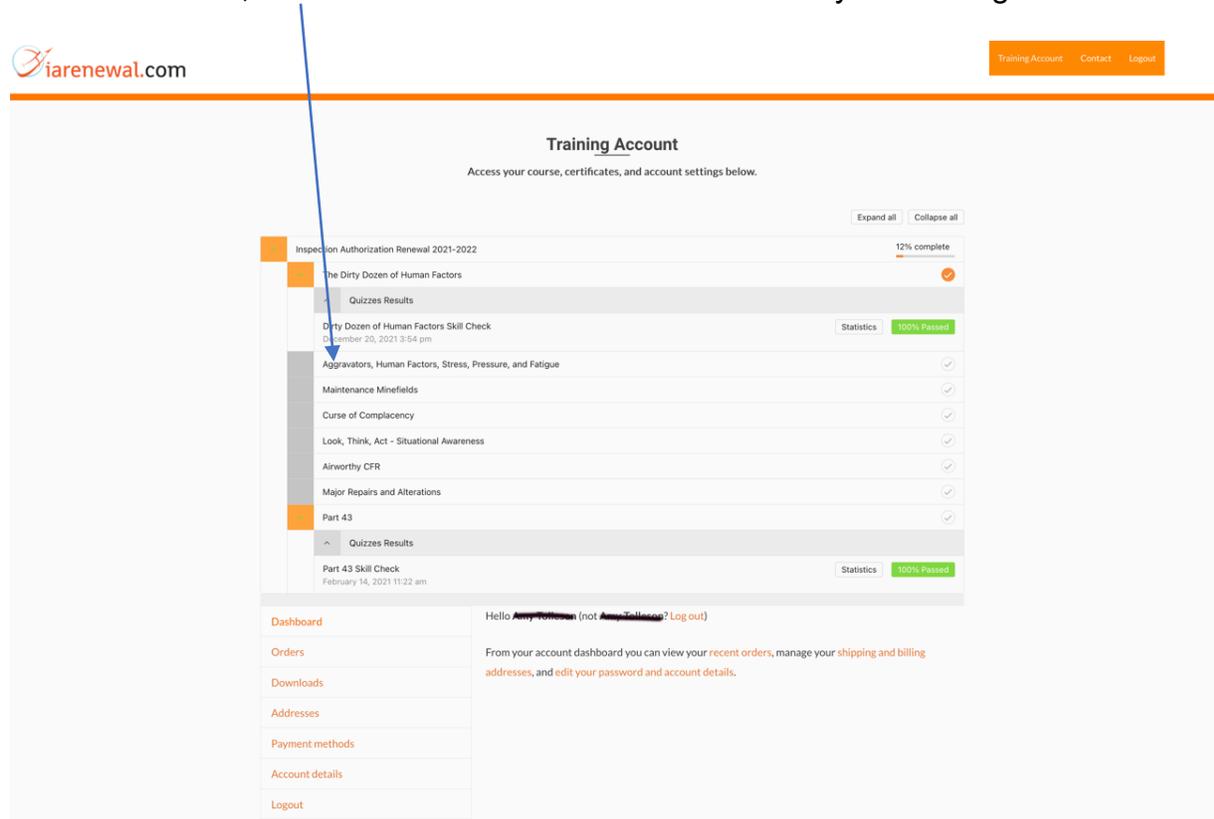
1.17 Login in here.



1.19 Click here to view where you need to pick up and start training.



**1.20** In this scenario, the user completed the first course, the Dirty Dozen of Human Factors. So, select the next course and continue with your training.



The screenshot displays the 'Training Account' page on iarenewal.com. The main content area shows a list of courses under the heading 'Inspection Authorization Renewal 2021-2022'. The first course, 'The Dirty Dozen of Human Factors', is expanded to show a 'Quizzes Results' section. This section includes a 'Dirty Dozen of Human Factors Skill Check' completed on December 20, 2021, at 3:54 pm, with a '100% Passed' status. Below this, a list of topics is shown with checkmarks: 'Aggravators, Human Factors, Stress, Pressure, and Fatigue', 'Maintenance Minefields', 'Curse of Complacency', 'Look, Think, Act - Situational Awareness', 'Airworthy CFR', and 'Major Repairs and Alterations'. The second course, 'Part 43', is also expanded to show a 'Part 43 Skill Check' completed on February 14, 2021, at 11:22 am, with a '100% Passed' status. On the left, a sidebar menu contains links for 'Dashboard', 'Orders', 'Downloads', 'Addresses', 'Payment methods', 'Account details', and 'Logout'. The top right of the page has links for 'Training Account', 'Contact', and 'Logout'.

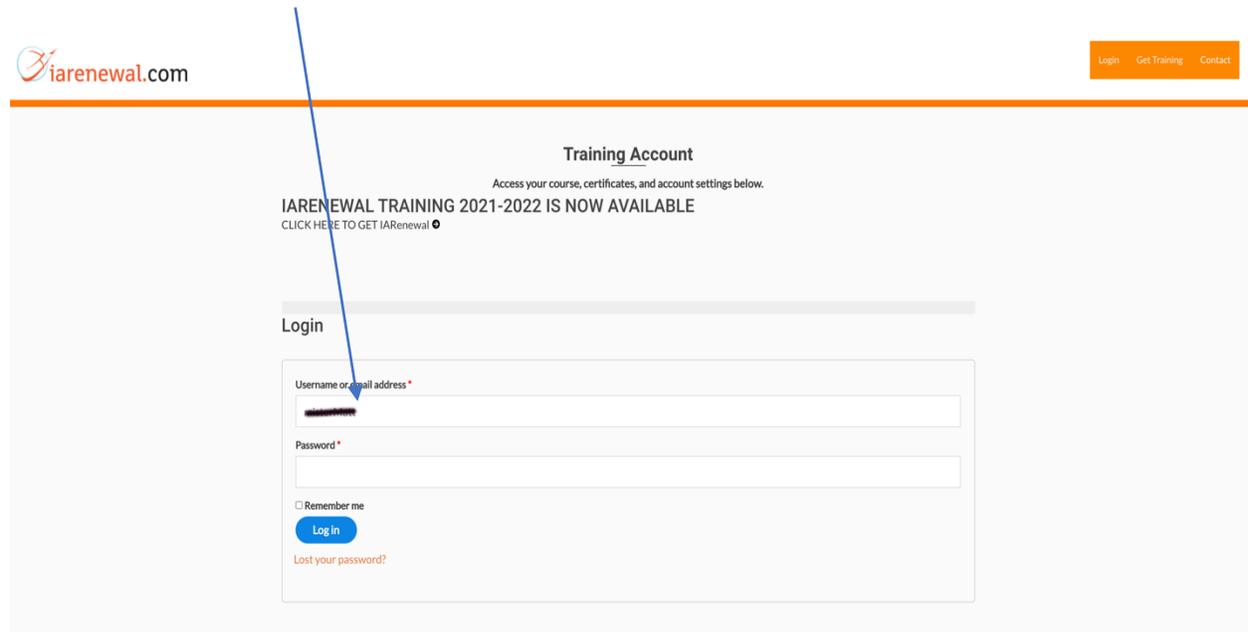
**1.21** Once you have finished up all your training lessons, print your certificate. See, 1.7 through 1.8.

**Existing Users who have completed their training and want to “print their certificate”.**

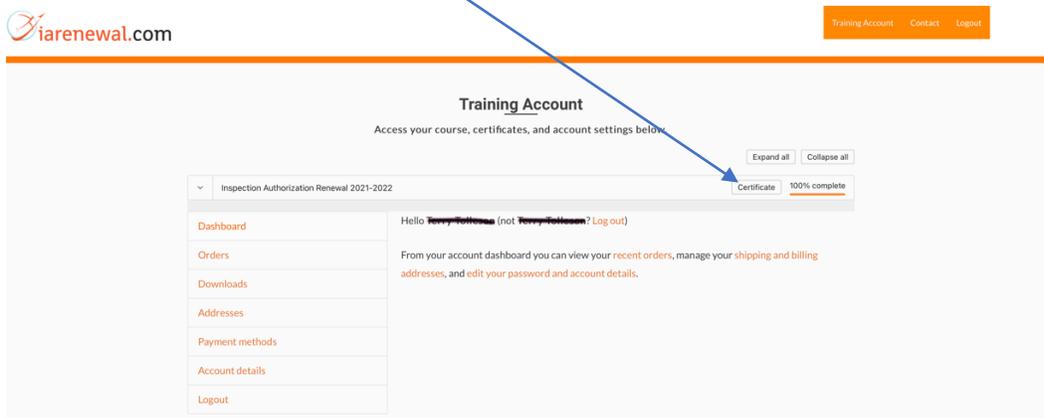
**1.22** Login here.



**1.23** Enter your login information....



1.24 Click here to print access certificate.



1.25 Once you have accessed your certificate on the screen, you may then print the certificate and save it to your local computer.



## Best Practices for Training with IARenewal.com

1. When you create an account, store your userid and password in a safe location.
2. While the [www.iarenwal.com](http://www.iarenwal.com) site is encrypted, when creating an account use a strong password. You will notice when creating an account password, the site will inform you about the strength of the password you are attempting to create. This is reliable guidance from your browser.
3. [www.iarenwal.com](http://www.iarenwal.com) offers an 8 hour course for IA Refresher training. It is divided up into 8 lessons. You **do not** have to start and finish all 8 lessons at once. However, to capitalize your time, once you complete the viewing of one lesson, you should complete the skills check section (quiz) before stopping and logging out.
4. Once you have completed all 8 of the lessons it is a good idea to print out your certificate and save a copy to your local computer.

## COVID 19 Guidelines for IA Refresher Providers

Pursuant to the FAASTeam guidelines [www.iarenual.com](http://www.iarenual.com)'s providers status has been extended through July 31st, 2023. Per COVID 19 guidelines existing IA Refresher Course Providers have been authorized to meet appropriate social distancing recommendations and the needs of Inspection Authorization holders through changes in the delivery of training. Blue Tuna's [www.iarenual.com](http://www.iarenual.com) IA Refresher Training site has been a computer-based training (CBT) from its' very inception. Until further notice from the FAA, no new providers are being accepted as IA Refresher Training providers.

Blue Tuna's IA Refresher training site [www.iarenual.com](http://www.iarenual.com) was the first of its' kind. Blue Tuna will continue to provide the same excellent service as we have in the past. But we will not rest on the success of the past, instead we will focus on making our training site even better as we focus on continual improvement.

The course acceptance number remains the same **C-IND-IM-130710-K-006-001**. Under this course acceptance number [www.iarenual.com](http://www.iarenual.com) is authorized to offer **8 hours of IA Refresher training** through July 31<sup>st</sup>, 2023. (At which time we will renew our provider status as required by the new guidelines.) Our approval status is listed in the [FAA Master IA Refresher Course Database](#) search it by Blue Tuna's course acceptance number **C-IND-IM-130710-K-006-001**.